

City of Auburn

209 Pine Street

P.O. Box 238

Auburn, IA 51433

Phone & Fax: 712/830-7226

Email: tnuckolls@auburnia.net

Website: www.AuburnIowa.Net

Welcome to Auburn!

The City of Auburn provides service for water, sewer, electricity, garbage and recycling. Find contact information below for services not provided by the City. The following is information you need to make your adjustment to Auburn easier.

A deposit of \$350.00 for utility service will be required before service is connected.

Water and electric meters are read around the 28th of each month. Utility bills are mailed out the first working day of each month and are payable by the 20th of the month. Bills not paid by the 20th will be considered delinquent, a 10% penalty will be added, and disconnection proceedings are started.

We do have 4 convenient payment options:

1. Automatic withdrawal from your checking or savings account.
2. Drop your payment in the drop box located near the front door of the Community Building.
3. Mail your payment to the address above.
4. Pay in person at the City Office.

Garbage and recycling pickup are every Wednesday morning. Recycling must be placed in a recycling bin. You are allowed up to two 33-gallon bags per week.

The City of Auburn is proud to offer Fiber Internet. For all phone service, Fiber internet and cable call Western Iowa Networks 1-888-508-2946. Phone service and high-speed internet is also available through Windstream 1-877-901-4692. Broadband service is also available through Cornbelt 712-664-2221.

The Post Office is located on Hwy 71 downtown Auburn. Mail is delivered to post office boxes only. Please get your box assignment immediately-without a P.O. Box you will not receive your mail. .

Other items to Note: The City office is open Monday and Wednesday 9am – 4pm. Remote Location Hours: Available by email and phone Tuesday & Thursday 9am - 4pm. Please feel free to contact the City Clerk either by phone at 712/830-7226 or by e-mail at tnuckolls@auburnia.net.

All dogs and cats must be licensed by the City. Bring a copy of a current rabies vaccination certificate and the appropriate fee to City Hall to obtain the proper license.

Auburn allows recreational burning as defined by ordinance. Burning of leaves and garbage is prohibited at all times. We have a yard waste disposal site and keys may be checked out at City Hall and Public Library during normal business hours.

We welcome you to Auburn. At any time, you have concerns or questions, please call City Hall and we will make every attempt to be of assistance.

Tammy Nuckolls
City Clerk
Financial Officer

Richard Heim
Mayor

Councilors: Linda Rath Robert Theulen
Deb Ludwig Nick Meister
Jane Barto